



HC-PRO



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HC Pro V2 INSTALLATION GUIDE

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1. USAGE NOTICE

1.1. Warnings and Considerations:

The notices highlighted in the manual by caution symbols are as follows,

- ▲ Indicates the higher level of severity; personal injuries may occur if the proper precautions are not taken.
- ✔ Indicates the instructions those need to be followed during the installation.
- 💡 Indicates suggestions and tips.

Please follow the notices in order to ensure your safety as well as to prevent property loss.

- ▲ Ensure that the product is always dry.
- ▲ Refer to the diagram presented in the manual and place the product accordingly.
- ✔ This device must be plugged in according to the socket type mentioned.
- ✔ Avoid pressing hard on the device body, reset button, and connecting ports.
- ✔ Please consult a certified electrician to perform the installation process, if you are not sure about any part of these instructions.
- ✔ Do not use this product in any other manner other than referred to in this document. In those cases, Hogar Controls is NOT liable for any damage incurred with the misuse of the product and voids your warranty.
- ✔ This is an electronic device with complex components. Handle and install with care!

1.2. Precautions:

Follow all the recommendations, warnings, and instructions for the smooth and longer maintenance of the product.

Do's:

- ▲ Turn OFF the product before cleaning.
- ▲ Clean the product using a soft dry cloth.

Don'ts:

- ▲ Do not drop or disassemble the device.
- ▲ Touch the device with sharp or hard objects.
- ▲ Use abrasive cleaners, waxes or solvents for cleaning the HC Pro.
- ▲ Operate the product under the following conditions:
 - Sweltering, cold or humid environment.
 - Areas are open to excessive dust and dirt.
 - Near any device producing a strong magnetic field.
 - Areas where the device is exposed to direct sunlight

2. GETTING STARTED

2.1. Purpose of the Manual:

Thank you for choosing Hogar Controls family of products. This manual describes the Hogar Controls Home Controller Pro, its specifications, including components, functionality, safety instructions, and provides you with valuable information for the initial installation, setup, and connectivity. Wiring, and usage of the product. This user manual/installation guide contains useful information for the person who installs the HC Pro, accessories, and the person who programs the HC Pro.

2.2. About the Product:

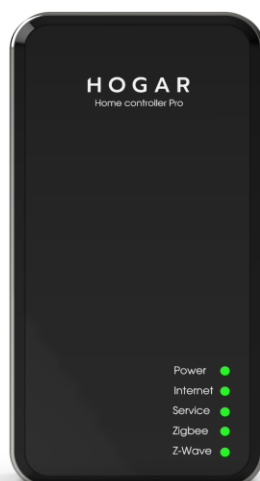
The Home Controller Pro (Referred to as HC Pro) connects devices to the network and controls communication among them. The HC Pro connects either locally or to the cloud and allows the user to control the smart home devices via the Hogar pro app.

The Hogar Pro app allows you to receive alerts/notifications about the connected devices and run your home remotely with the mobile device. The Hub receives commands from the app and sends to other devices, also the important alerts to your mobile device if some action occurs.

2.3. Features:

- ▶ Supports up to 14 Multi-controller setup
- ▶ Compatible with 200+ other brand products
- ▶ Auto OTA Update
- ▶ S2 Encryption Level
- ▶ Cloud Backup restore configuration
- ▶ Control devices through Voice or App
- ▶ Push-Notifications and Alerts
- ▶ Set up Rules, Scenes, and Schedules
- ▶ View device history
- ▶ Local & Remote access
- ▶ Monitor History of events.

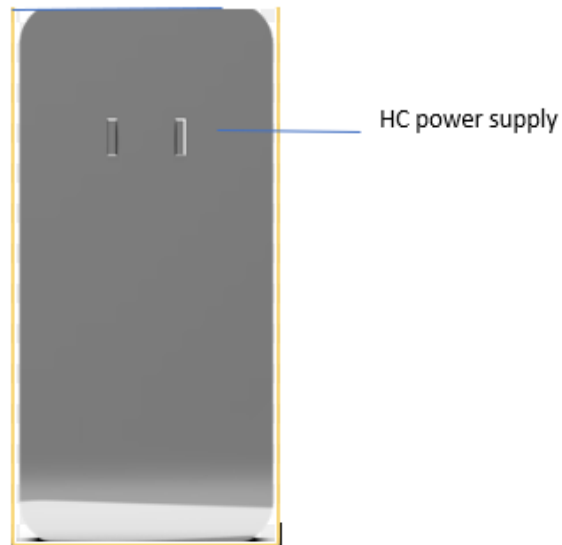
2.4. Device Functionality:



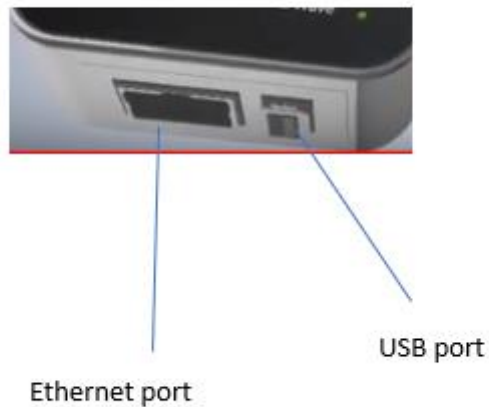
This section describes the connection status and how to connect to the HC Pro for the first time.

1. Power connection

Connect the power source of the Hogar pro to any standard power supply in a location that allows convenient access to the network.



Note: For optimal performance, place the HC pro five feet above the ground level vertically.



2. LAN Port allows the HC pro to connect with a network using a wired connection.
3. USB 2.0*– port used for media streaming for multi-room Audio.



4. Reconfig button – Pressing the Reset button causes the device to Reboot.

3. PRODUCT DETAILS

3.1. Model No:

HC-02-VV

3.2. Box Contents:

Home Controller Pro

User guide

4. DEVICE SUMMARY

4.1. Technical Specifications:

HOME CONTROLLER PRO	
Internet Connectivity	Wi-Fi, Ethernet, 3G/4G USB Modem
Smart Home protocol	Z-Wave Plus, Zigbee 3.0, BLE, WIFI
Operating Voltage	AC 110/230V 50-60 Hz
CPU	Quad-core ARM® Cortex®-A9@1.2GHz
RAM & ROM	512MB & 4GB eMMC v4.5
Number of Device support per controller	Up to 230

RF Range	Indoor 30M, outdoor 50M
Number of Smart Home products compatibility	200+
Encryption Security level	S2

5. ACCOUNT REGISTRATION

5.1. Creating HC Pro Account:

Please follow the steps below for setting the Hogar pro App.

- ▶ Install and download the Hogar Controls mobile App (Hogar Pro) on your device.
- ▶ Open the Hogar pro App.

5.2. Signing up to an Account:

1. You can create an account by signing up in the Hogar pro App.
2. You can either sign up with your mobile number or the phone number, enter a password of your choice and click 'Register.'

Note: You will receive an OTP which is valid for 10 minutes.

3. Enter the OTP and sign up.

5.3. Signing into the Account:

- ▶ Sign into the App by entering the created email address and password in the allocated fields.
- ▶ Hit the "login" button to complete the process.

5.4. Forgot Password:

If you've forgotten the password, you can reset it by selecting "Forgot Password". Enter your email id, and a notification will be sent with instructions to reset the password.

5.5. Change password:

To change the password, follow the below steps:

1. Go to "My Account"
2. Click on "password change."
3. Give your current password and type your new password in the allocated fields.

Note: Users can stay logged in until they explicitly log out.

5.6. Create Home:

Go to 'Select Home'

Step1: Tap the "+" button in the top right corner of the screen (a plus sign) to add a new HC.

Step 2: Click on Add Home → Home Name → Domain Name → Save.

Step 3: Add new master HC to home.

Step 4: Select "HC has no internet connection".

Step 5: The HC generates a Hotspot automatically, then connect to the hotspot.

Step 6: Select "Yes, I do" and follow the steps.

Step 7: Set up the HC pro.

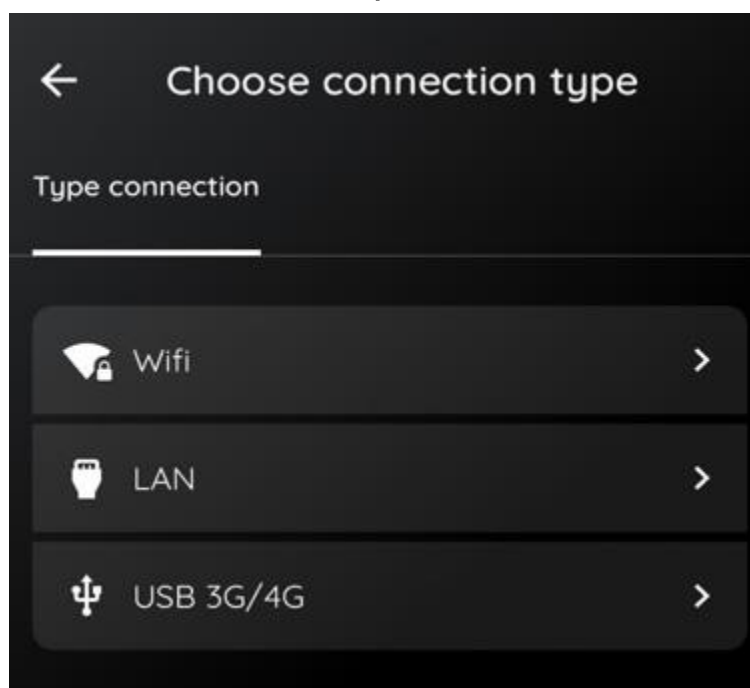
6. DEVICE CONFIGURATION

6.1. Network configuration:

Plug in the Home controller (referred to as HC) into a household power outlet. The power LED indicator turns green, and the four other LED indicators blink green.

There are 2 ways to configure the Home Controller to the internet:

1. Connected by an Ethernet cable to the router.
2. Connect to router's Wi-Fi.
3. Connect HC with internet via 3G USB*(This feature will be enabled in the future)



6.1.1. Ethernet configuration:

1. Connect the HC pro to an electrical outlet.
2. Plug-in Ethernet cable to HC.
3. Choose "LAN "in the connection type page.
4. By default, the DHCP is active, and the parameters are automatically set.
5. If you want to set a static IP, choose static and fill in the required details manually and tap done.

6.1.2. WI-FI Configuration:

1. Connect the HC pro to the power supply.
2. Choose "Wi-Fi "in the connection type page.
3. Choose a Wi-Fi network.
4. Enter the required password and connect to the network.
5. Click the checkbox (static) and enter Gateway, DNS, and IP details.
6. Select static IP to configure the HC manually.
7. Tap continue.
8. Connect to the local network (connect a phone to the local network)

7. APP INTERFACE

The simple design keeps the user at the edge with the devices and makes it easy for navigation. Please refer the below screenshot of the App.

1. The 'Bottom bar' is the shortcut for Home Screen, Room, Scenes, Music, and Settings.
2. The Homes, Scenes, Rooms, etc. gives continuous view to the user when scrolling.
3. The Icons are fully opaque, solid, and in contrast to the background colors.

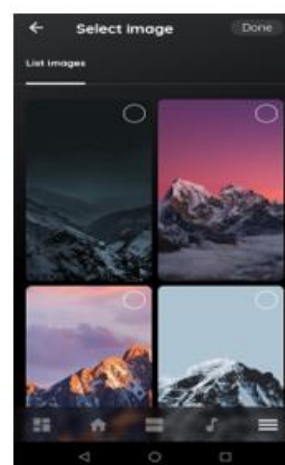
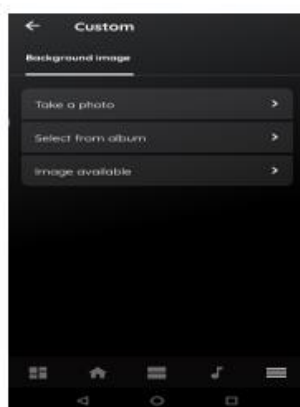
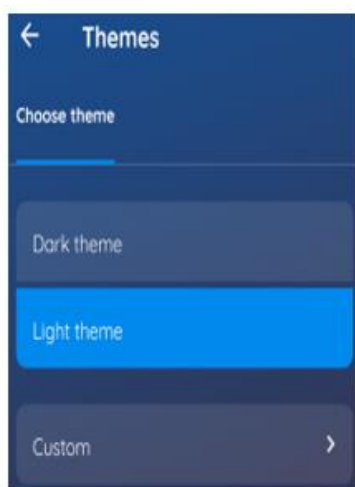


4. When you log in to Hogar controls account, you can view all the applications enabled after login.
 - ▀ **Tab Bar** – The Tab bar provides quick access to the Home screen, Scenes, Room, Music, and settings.
 - ▀ **Home screen** – The Home Screen contains the most often used functions of the App. It includes the following:
 - a) **Security** – Tap the Security icon on the top left corner to access the devices added into the Security section.
 - b) **Internet Connection** – Allows the user to check whether the HC is connected locally or to the cloud.

- c) **Notification** – Whenever a Rule is activated, a notification is triggered.
- d) **Event** – You can view the device Event by clicking on this Icon. From this section, you can see the Account login History, HC history, List of Rules created, Devices ON/OFF status.
- e) **Temperature**: The current location temperature is displayed on the dashboard.
- f) **Favorite scenes** – Add, Edit, Delete, Choose devices & sort
 - To add scenes into HC, refer to the Scenes section in this document.
 - To add Favorite scenes, click on the '+' to add the scenes into favorite Scenes. You will see the list of Scenes added in the HC.
 - Then select the Scenes and add them as Favorite scenes.
 - You can view your favorite scenes from the Favorite scenes section
- g) **Favorite devices** – Add, Edit, Delete, Choose devices
 - To add Devices into HC, refer to the Devices section in this document.
 - To add Favorite devices, click on the '+' to add the Devices into a list. You will see the list of devices from all the floors added in the HC.
 - Then select the devices to add into Favorite devices.
 - You can view your favorite devices from the Favorite devices section. Long press the device and you can see more options such as History, Info, and Event
- h) **History** – You can view the operation history of the devices.
- i) **Info** – You can view the device information by clicking on this Icon

7.1. Theme Selection:

- ▲ The user can customize the look look and feel of the App. The theme allows the user to set background to App, which automatically fits the screen.
- ▲ For the background image, the user can choose either Dark theme or Light theme or a custom theme based on the user's choice. For a custom theme, the user can select a picture from the gallery and pick one from the images available in the theme section of the App.



7.2. Display:

1. Font size

You can change the size of the text in the App, go to Settings → My Account → Display → Font Size, and choose the Font Size.

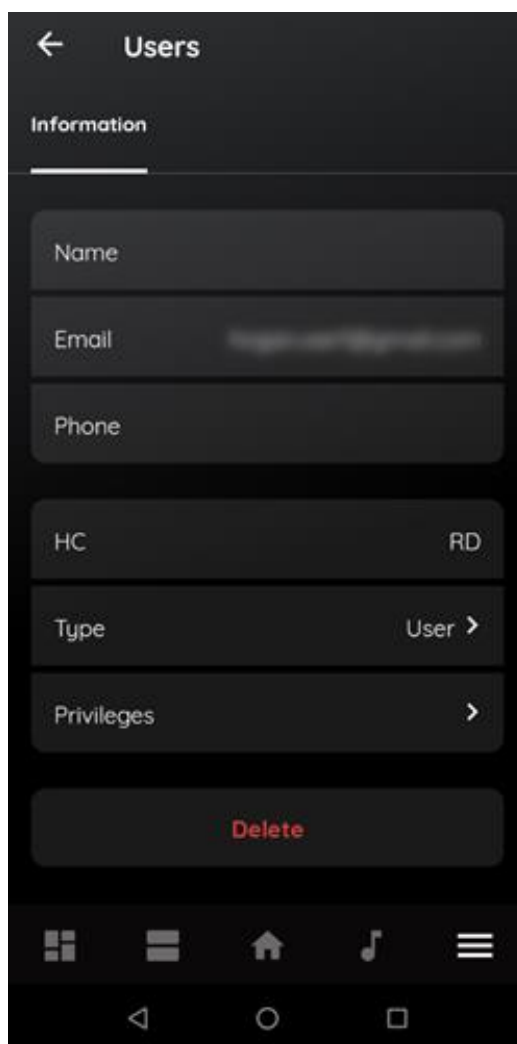
2. Icon Size

To use the icons in the variation you need them, go to Settings → My Account → Display → Icon size and choose the icon size.

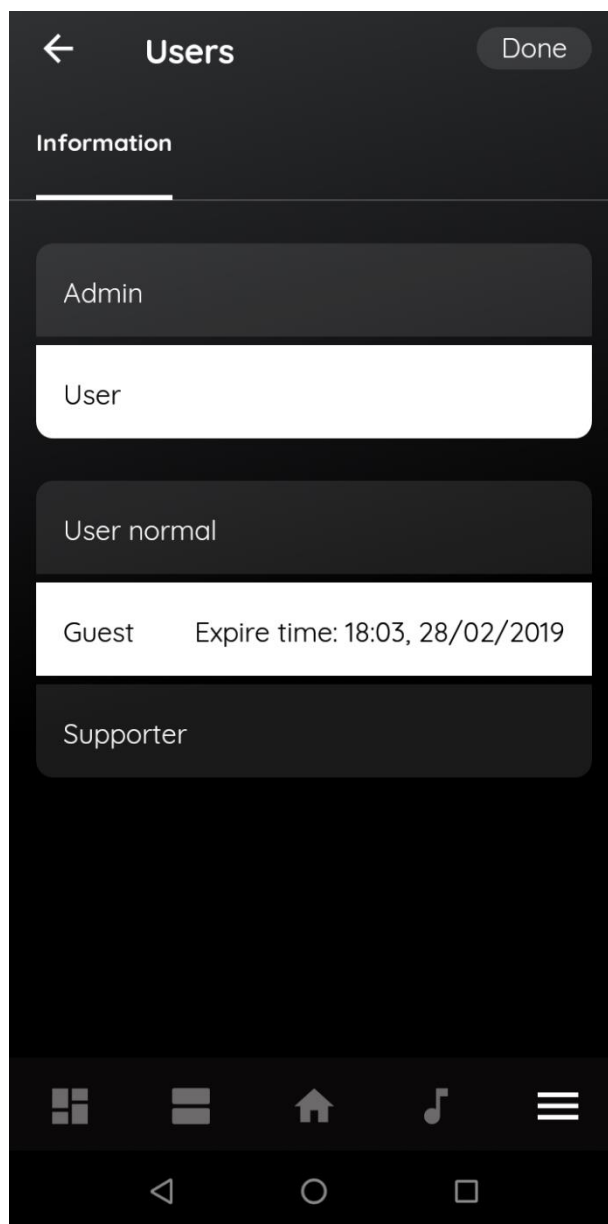
7.3. Account Details:

Click on 'MyAccount' to change the following details:

1. Account Info: This is a profile page that displays key information like account's name, phone number, etc. It allows you to view and manage the HC account information.
2. Change Password: Go to my Account, click on "Change password"– and enter the old password followed by the New password and click "confirm new password."
3. Share your Account: You can share your account with other users and give access to any of the devices you'd instead want them to use. They'll be able to receive notification for that particular devices.
4. To share your account, Go to MyAccount → Click on share → Add Account → enter the registered Email or phone number and tap Continue.

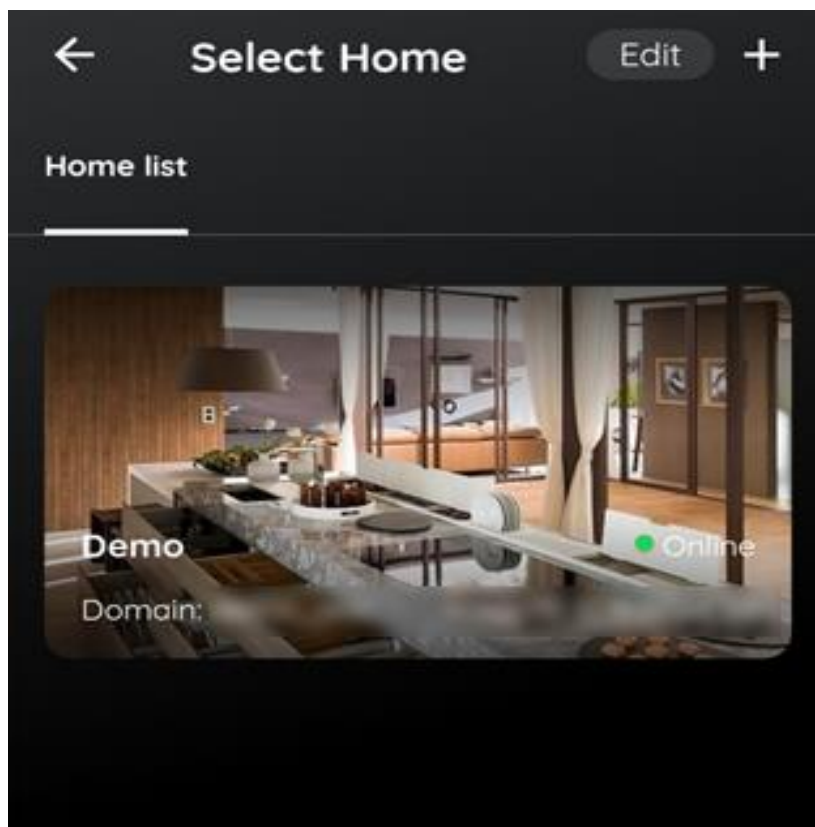


5. You can choose to the Account access type from either of the two levels, Admin or User, Expiry time for guest & supporter and click "Done".



6. Click on the "Add Account", then enter the Email or phone number and click "Continue"
7. Click on "Display", you can change the Font size in titles, Content and Icon sizes.
8. Enable/ Disable the vibration.
9. Enable/ Disable the notification.
10. Select Home: Find the list of HC's added into your account from "Select Home".
11. Info HC: Provides information about the name, MAC address, Gateway, IP, IP mode of the HC's and slave HC's.

8. SETTING UP FLOOR-ROOMS



8.1. Setting Floors:

8.1.1. Creating Floors:

Step 1: To create a new Floor, go to Settings → general → -config Rooms & Floors tap '+' button in the top right corner of the screen.

Step 2: Name the "Floor".

Step 3: Tap "Done" in the top right corner of the screen.

Step 4: You can always edit the Floor details by tapping on the "Edit" button.

8.1.2. Delete Floor:

You can delete a Floor by left swiping on the Floor and tapping "Delete" followed by Login Password

8.2. Creating Rooms:

- ▶ The created Floors appear as a list.
- ▶ Tap on the selected Floor and create a Room by tapping the "Add" button in the top right corner of the screen (looks like a plus sign).
- ▶ Add the 'Room details' and type in the Room Name.
- ▶ Assign a photo – select photo from the Album or capture the new one.

Note: Allow Hogar Pro to click pictures by tapping 'Allow'.

8.2.1. Adding device to Rooms:

- ▶ Add devices by selecting "Devices".
- ▶ Tap the "Add" button in the top right corner of the screen (looks like a plus sign).
- ▶ Select devices by tapping on the "Devices", then tap on "+" on the top right corner from the Devices in a room.

- ▶ Choose the Floor of the room or create a new one by tapping the devices choosing the devices you want by tapping on them.

8.2.2. Deleting the Rooms:

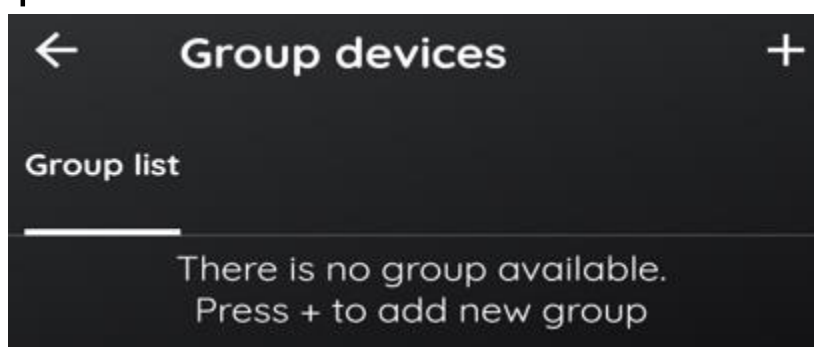
Tap "Delete" to delete the Room.

9. SETTING DEVICES

The devices are divided into three categories: Z-Wave, Zigbee, Wifi

Click on "Setting devices" to view the list of devices added into HC. You can see the HC list, IR devices added, devices added into individual floors.

9.1. Adding Groups:



1. Group devices of the same type i.e switches grouping, RGBW grouping, etc.
2. Choose a suggested Group or create a new one by tapping Plus icon. Tap the 'Add' button in the top right corner of the screen (looks like a plus sign).
3. Click '+' to add to create a new group and name the group.
4. Select the device you want to add to the group or select the group to which the devices should be added and tap 'done'.

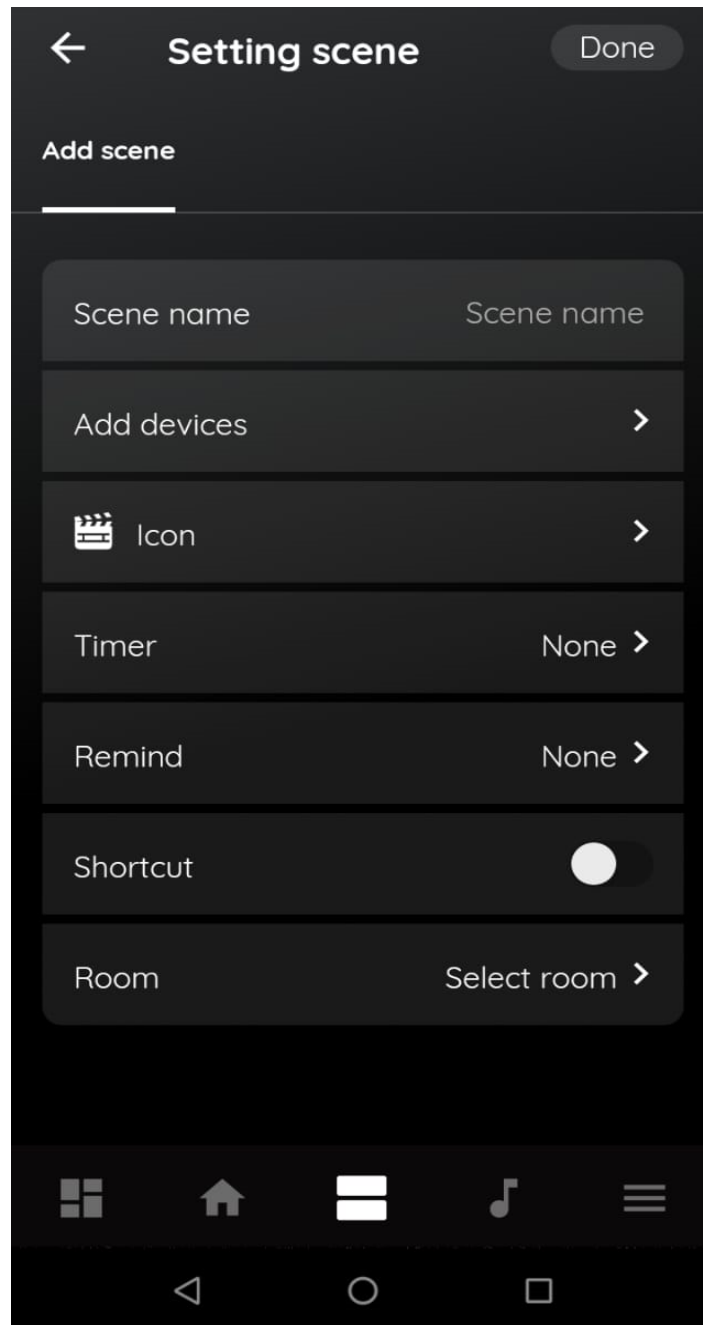
9.2. Scenes:

You can view the list of Scenes added into HC

9.2.1.Add Scenes:

- Go to scenes.
- Tap the '+' button in the top right corner of the screen (looks like a plus sign).
- Add scenes to the room by tapping on the Scenes.
- Tap Done on the top right corner when you have selected the scenes.

Set the status, time for one or more devices in the home to form an available or activated script when required. Users choose "Add Scene" to add a scene to the house. The current Scenes with names appear on the screen.



- Tap 'scene name' on the screen (as shown above).
- Tap 'Edit' on the top right corner to change the scene settings.
- Tap 'Scene name' to name the Scene.
- Select the devices from the rooms and Floors by clicking 'Add Devices' .
- Select Icon based on the purpose.
- Enable Timer and Scroll through the timer, choosing a time between 0 and 23 hours and 0 to 59 minutes and click 'confirm' to save.
- Add content based on the requirement.
- You can repeat the scene on any day of the week or choose none and Tap done.
- Select 'Remind' for a notification to pop-up.
- You can add the Milo commands.
- Shortcut: Enable or disable the notification.
- Select Room
- Tap "done"

Note: The Scene changes according to what you've chosen. Tap the Scene you want to control in that room. Choose a suggested Scene or create a new one by tapping 'Plus(+)'.

Tap 'Add' button in the top right corner of the screen.

9.2.2. Edit Existing Scene:

To edit an existing Scene, tap on a specific scene from the list, and change the data accordingly and tap done.

10. SETTING DEVICES

Find the list of devices HC's added into the network under List HC. You can either search for a device floor wise or from the search box.

10.1. Adding/Removing Devices:

- ▶ Scroll through the HC, choose between Zigbee and Z-Wave, to add or Remove devices.
- ▶ You will receive a pop-up notification displaying either 'Device Added' or 'Device Removed' based on the action chosen.

10.2. Creating a Rule:

The Rules can trigger activities based on device's environment. i.e. if a certain condition occurs, then an action should take place. With Rules, the user can configure modes, combine conditions and check the absence of a condition.

10.2.1. Add a Rule:

To add a Rule, click '+' at the extreme right on the top bar, you can create a new rule here.

10.2.2. Enable or Disable security:

Enabling security allows the rule to be added into security

10.2.3. Set Timer:

Enable Timer and Scroll through the timer, choose a time between 0 and 23 hours and 0 to 59 minutes and click on confirm to save.

10.2.4. Add input/output devices:

Add the input and output devices to HC Pro

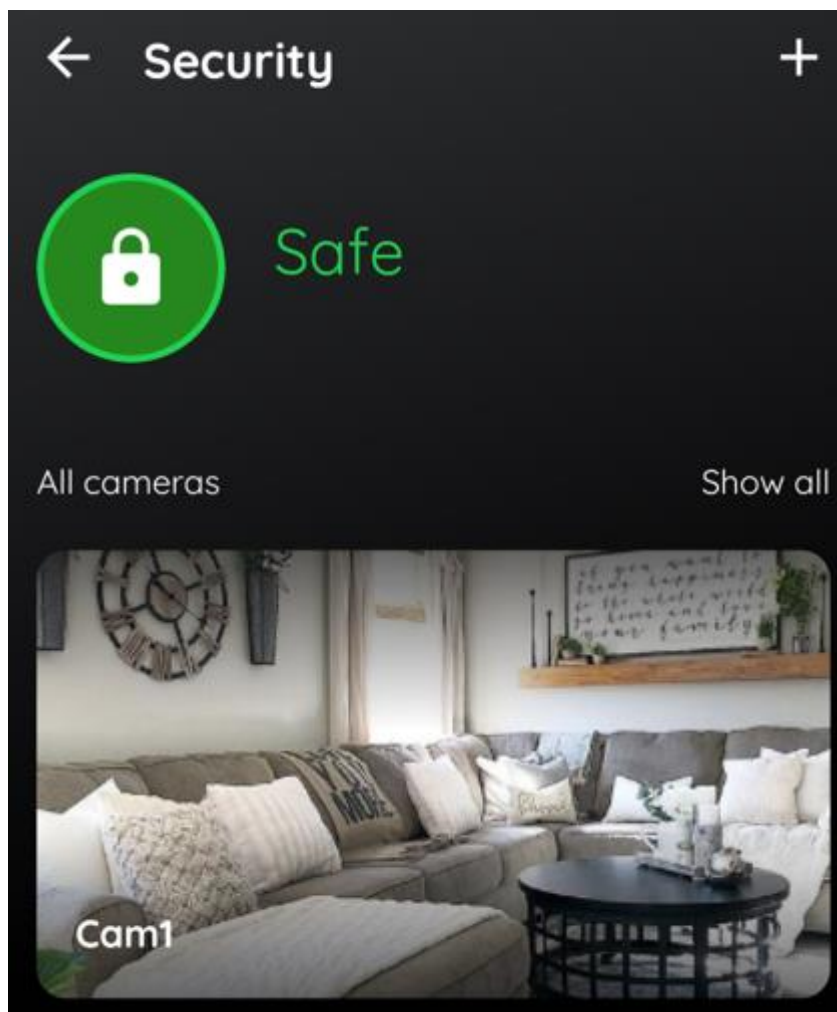
10.2.5. Edit existing Rule:

To edit an existing rule, tap on the specific rule from the list and change the data according to the need.

10.2.6. Delete the Rule:

Click on Delete Rule

11. SECURITY INFORMATION



The screen displays the configured security rules created in your Hogar account from the security section. If everything is under control, the security shows as "safe" otherwise it displays "warning".

11.1. Security status:

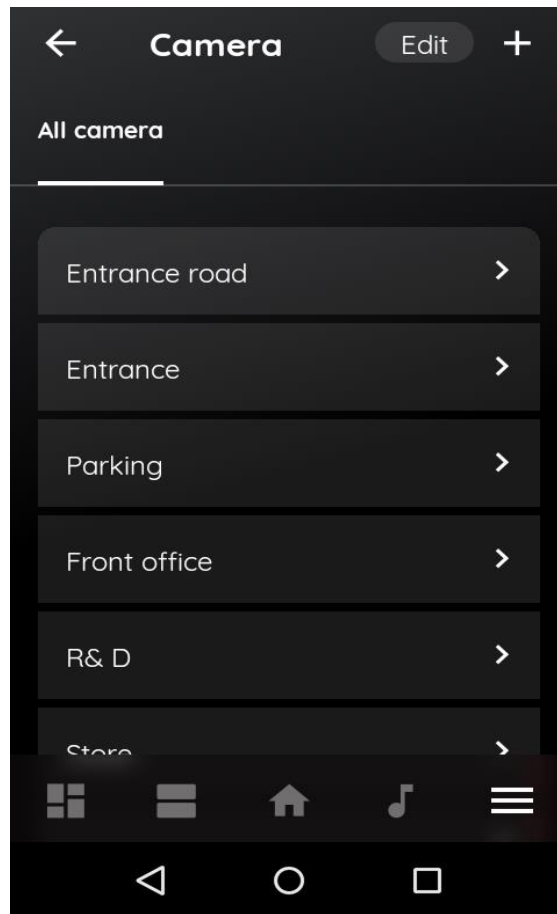
- ▶ **Safe:** The house is in a safe state.
- ▶ if a rule is created by enabling security to it and the devices do not operate according to rules, a warning is enabled.

11.2. Camera Integration:

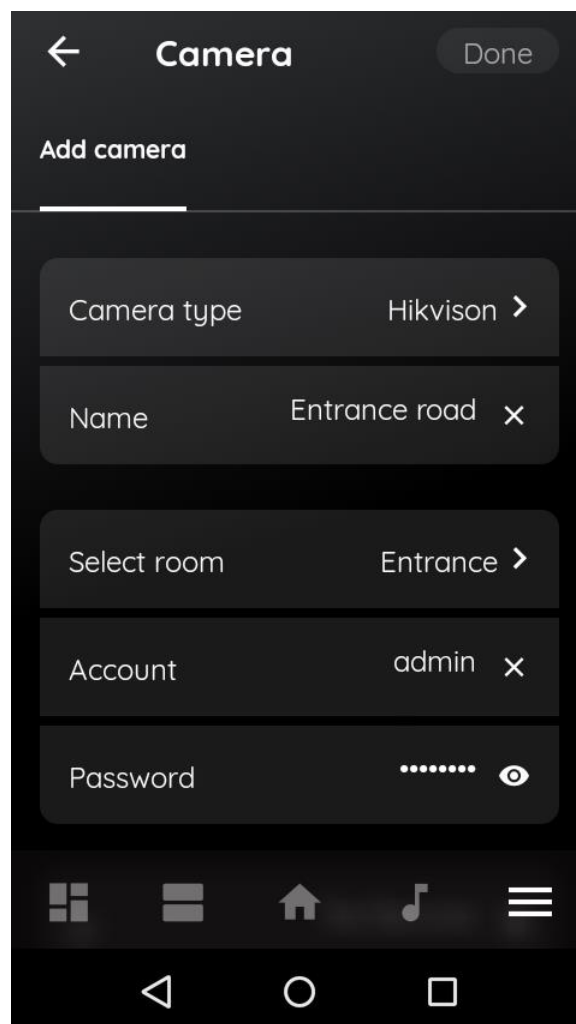
To Setup a new camera to the Account, Go to **General** → **Setting** → **Camera** → Click "+" . Add camera details → done.

11.2.1. View Camera:

- ▶ Instantly stream live video feed from the cameras added in the House. To begin streaming video, open the App → Click the '+' button to add a new camera → Add details of the camera → Choose camera type and Input name.
- ▶ Select 'Room', input the username and password of the camera being added.



11.2.2. Edit Camera Details:



- ▶ Click "Edit".
- ▶ Go to the specific camera device.
- ▶ Edit the required details.
- ▶ Click done to save the changes.

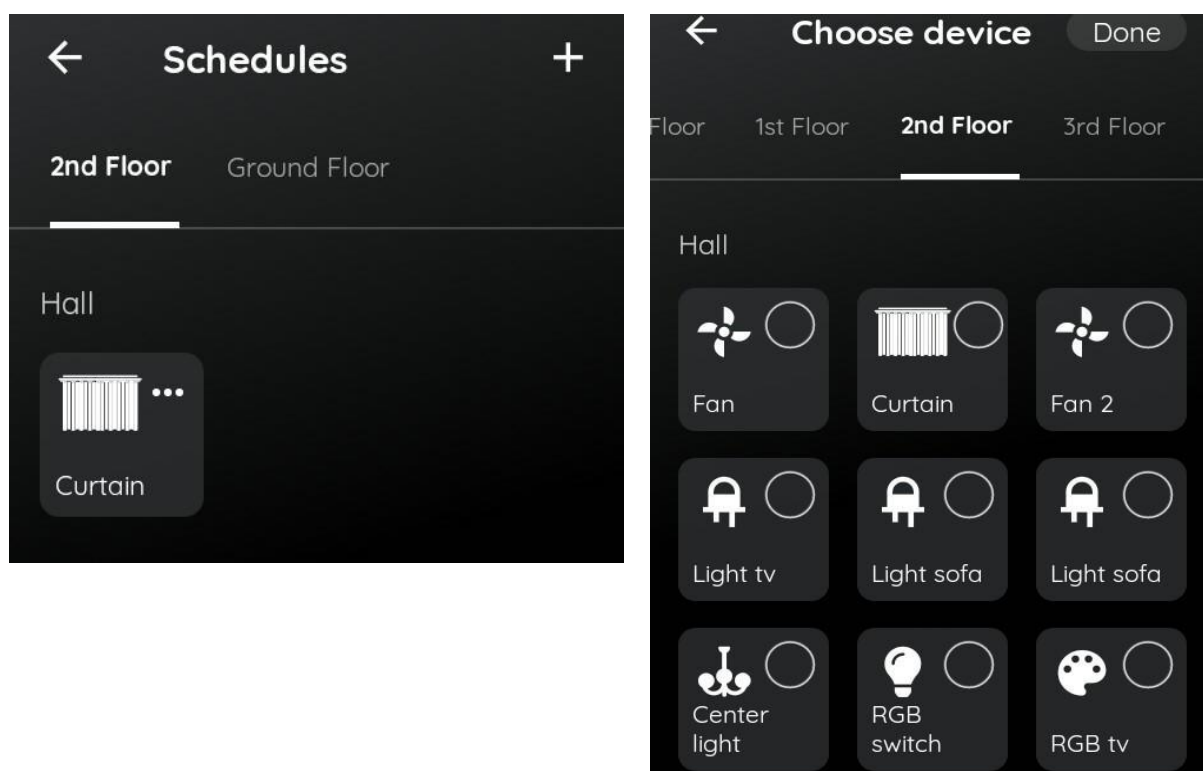
12. CONFIGURING DEVICES

12.1. Scheduling Devices:

To view the list of schedules, go to General → Setting devices → Schedules

12.1.1. Adding Schedule:

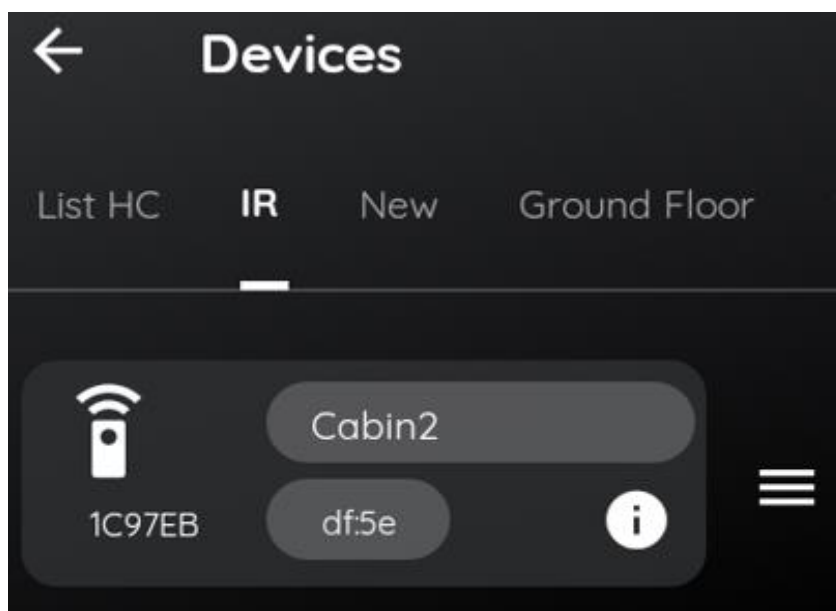
Go to General → Setting Devices → Schedules → Click '+' → Choose devices → Done



12.2. Setting Up IR Devices

12.2.1. Adding IR Devices:

Go to General → setup devices → Select HC → IR → Add devices → Join



12.2.2. IR settings:

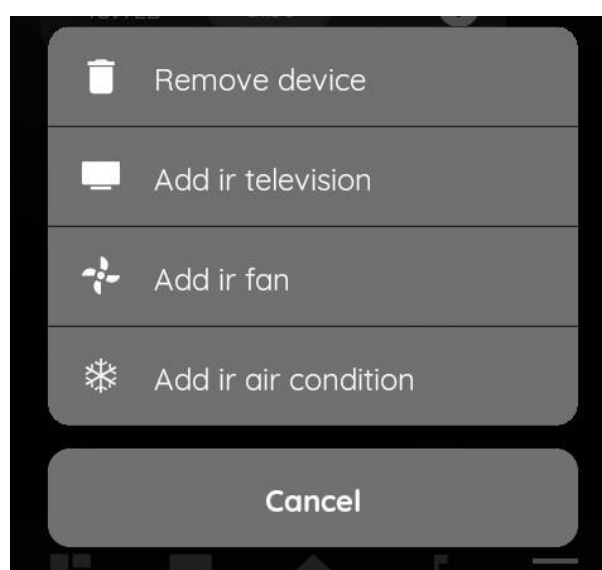
- ▶ Go to IR device.
- ▶ Click the menu on the right, next to the IR device.
- ▶ Select from the list of options in the drop-down
 - Add Television
 - Add Fan
 - Add Air conditioner

Select the type of IR remote to be added and click Add to room.

12.2.3. List of IR's:

To view the list of IR's added into your account,

Go to General → Setup Devices → List HC → The HC → IR.



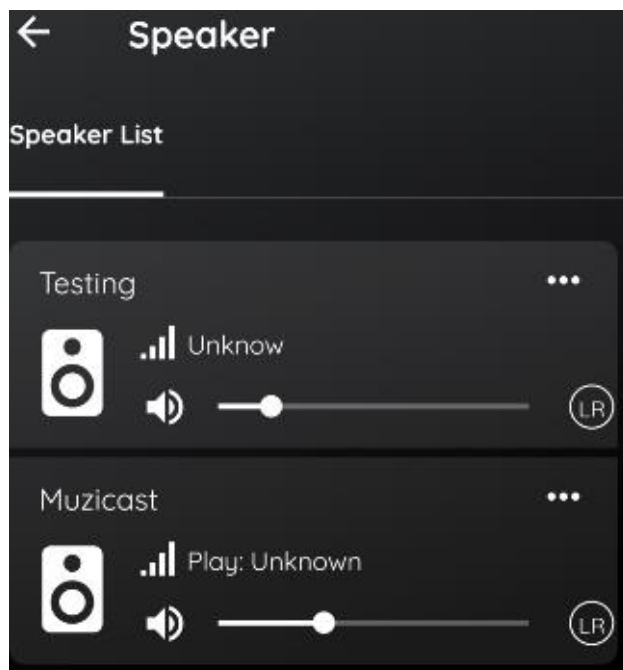
12.2.4. Removing IR Devices:

- Select the specific IR device.
- Click the menu on the right, next to the IR device.

- From the drop-down select and tap 'Remove Device'.

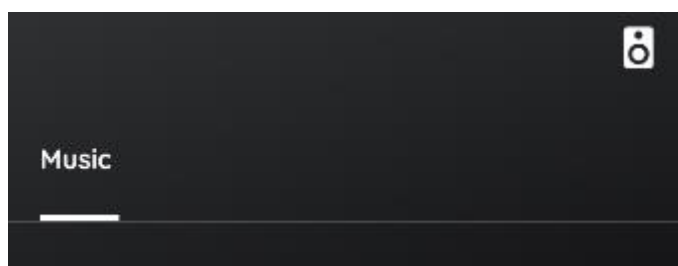
12.3. Integrating Music:

The music section of the App has an interactive audio player with a music wave.

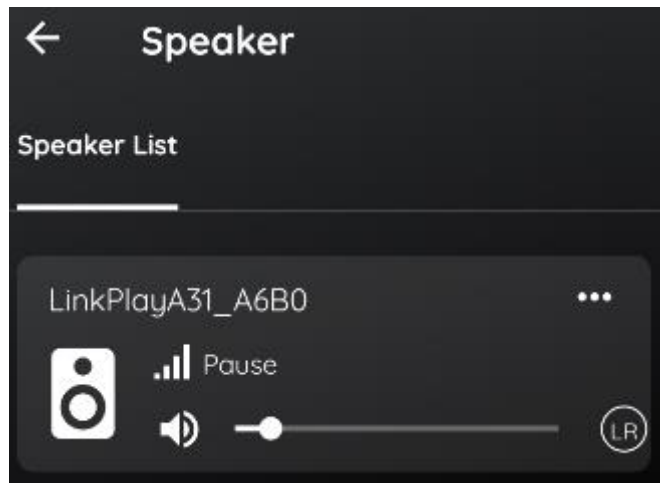


12.3.1. Adding speaker:

- ▀ Users can play music, select play mode, increase/decrease the speaker volume .
- ▀ Go to settings → Setting devices → Select HC → Speaker → Add devices → Join.
- ▀ When you add the speakers into Hogar controls account, you can view the list of speakers you added into the network.
- ▀ Tap the speaker icon from top right to access your speaker list.

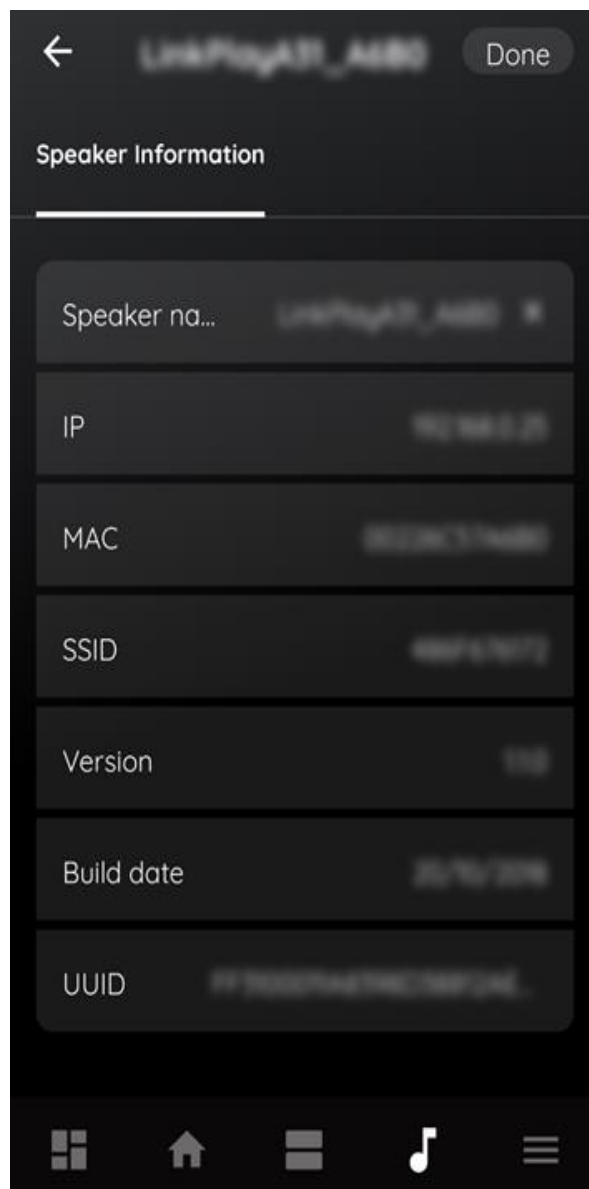


- ▀ Select the Audio to play music in the particular room of home. The below operations can be performed as
 - Viewing the list of songs playing currently.
 - Pause or play the media.
 - Skip or Forward.
 - Mute the audio volume controls.
 - Increase/decrease the volume.



Group speaker — To share or control music in other rooms you can group the speakers.

Speaker information — The speaker information displays the details such as Speaker IP, MAC, SSID, the current version Date and UUID of the speaker.



12.4. Setting up multiple HC's:

Z-Wave and Zigbee protocol allow multiple controllers on the same network. There's only one primary HC which can act as Master and the rest as Slave controllers. Slave controller also communicates with devices directly.

To configure a slave controller to the system, **Login to Account → Go to Settings → Info HC → slave list – add – Configure HC.**

12.5. Over-The-Air Updates:

- ▶ HC provides an option to choose the updates Automatically or manually.
- ▶ If you chose an auto OTA update, the firmware updates automatically to the HC.
- ▶ The user will be notified about an available update, you can choose to accept it.

12.6. BackUp process:

- ▶ Backup the HC to restore the original data after the data loss.
- ▶ Select General → Edit → Select Home → Scroll down, click on Backup and Restore → New Backup.
- ▶ Provide a Backup name and click on Backup data.
- ▶ The data in the account such as Total HCs, Total devices, Total Floors, Total Rooms, etc are stored as backup.

13. WARRANTY

Hogar offers a One-Year limited warranty on any product which covers defects in materials and workmanship under normal use of the Product (the "Warranty Period").

- ▶ The Terms and Conditions of this One-Year limited warranty are as follows:
- ▶ If Hogar receives a valid claim within the applicable Warranty Period, Hogar will either repair or exchange the product with a new one.
- ▶ As declared above, this one-year warranty incorporates defects in materials and quality only under regular use. It does not cover the cost of insulation, installation, extraction or reinstallation, and does not apply to (a) damage occurs of normal wear and tear; (b) Loss occurred by pairing with non-Hogar products; (c) damage caused by collision, abuse, misapplication, or external factors; (d) discontinuance of technology; (e) damage caused by operating the product outside the intended practices outlined by Hogar in the current product spec; (f) damage occurred by third party service providers; or (g) a product, or any part thereof, that has been changed outside its suitable detailed parameters without the prior written consent from Hogar.
- ▶ Warranty will be void if the product seal is broken, the product is burnt or physically damaged.
- ▶ To claim the warranty, a copy of the dated sales receipt of this product is mandatory.
- ▶ To file for a warranty claim, please provide the photographs of the product showcasing the different angles, this would help us in conducting a proper evaluation of your warranty claim. Also, write a summary explaining how the damage happened to the product, along with your phone number and complete shipping address.

- ▶ To send a claim via email, contact us at asia.support@hogarcontrols.com. Please write your claim summary in the body of the email and attach digital photographs and a scanned image of your dated sales receipt.
- ▶ **HOGAR IS NOT RESPONSIBLE FOR DIRECT, SPECIAL, ACCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY VIOLATION OF WARRANTY OR STATE, OR UNDER ANY OTHER LEGAL THEORY, INCLUDING BUT NOT LIMITED TO LOSS OF USE; LOSS OF RESOURCES; LOSS OF ACTUAL OR EXPECTED PROFITS (INCLUDING DAMAGE OF PROFITS ON CONTRACTS); LOSS OF THE USE OF MONEY AND ANTICIPATED SAVINGS; LOSS OF BUSINESS; LOSS OF OPPORTUNITY; LOSS OF GOODWILL AND REPUTATION; LOSS OF, DAMAGE TO, OR EXPLOITATION OF DATA; OR ANY INDIRECT OR SIGNIFICANT LOSS OR DAMAGE HOWEVER CAUSED INCLUDING THE REPLACEMENT OF EQUIPMENT AND PROPERTY. CERTAIN PARTS & ACCESSORIES LIKE GLASS & ADAPTERS IS EXCLUDED FROM WARRANTY.**
- ▶ Some states do not permit the exclusions or limitations of incidental or consequential damages, so the above constraints may not apply to those regions. This warranty gives specific legal rights and may also have other rights that vary from state to state.

14. RESETTING INFORMATION

14.1. Network Reset:

- ▶ Touch and hold the 'Reset button' until the Fourth LED(Zigbee) turns stable Green. This indicates that the device is in the AP mode. The first LED starts blinking when the Reset button is released.
- ▶ There are 3 options to reset the device:
 - If second LED(Internet) blinks, press and hold until it turns stable, this enables network Reset. After the reboot, hotspot is turned on and the users can now set up a new internet connection to HC.

14.2. Factory Reset:

To reset the HC, Press and hold the Reset button until the third LED (Service) turns stable Green. The third LED starts blinking Green when the Reset button is released.

14.3. Reboot:

To Restart the HC without losing its data, Press and hold until the fourth LED gets stable green and release the button.

14.3.1. When Hogar pro App stops responding:

Try the following methods one consequently.

1. Close the App and open it again.
2. Uninstall the App and then reinstall it. Clear App Cache Data or Clear App Data.

14.3.2. When a feature doesn't function properly:

Try the following methods one after the other. If the first one doesn't solve the issue, proceed to the next option.

1. Reset data by tapping 'Sync'. The sync item is listed at the Menu in the settings page.
2. Log out from the App and back in. This will download all the data into your account from scratch.

14.3.3. When HC goes Offline:

1. Restart the device
2. Check Ethernet/Wi-Fi connection.
3. Verify the assigned IP address.

Please contact a certified Installer if you need more assistance with troubleshooting.

15. APPENDIX

15.1. Troubleshooting:

For any assistance needed on the operation of this product, write to us or call Hogar Controls Technical Support Center. Please provide your exact model number to serve better. Visit our website, www.hogarcontrols.com

15.2. Technical Support:

We strive to make our products, manuals best-in-industry. We always rely on the user's feedback to let us know if we are reaching our goal and expectations. Also, this would help us in doing better in every aspect. If you have any queries or couldn't find a solution to any application, or for technical assistance, please mail us at asia.support@hogarcontrols.com. Our technical support group will be available round the clock and work with you to clarify your queries.

You can also visit our web site <https://www.hogarcontrols.com/>, where you can find technical and non-technical information about the Hogar Controls and products. If you have a comment, inquiry, or advice about any of our products, services, or manuals, please reach us out on the numbers provided on the website or the manual.

15.3. Regulatory/Safety Information:

To review the Regulatory information for your Hogar Controls products, look out for the information on the Hogar Controls website <http://www.hogarcontrols.com/>.

16. COPYRIGHT STATEMENT

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16.3. About this Document:

The manual applies to end user and describes the installation and usage. We strived to put all the relevant information on the same page. The format, easy for printing, convenient for reading and paper-saving, which is beneficial to environmental protection. It is suggested printing the page you need.